

We help companies understand and properly manage the network of processes that drive their organizations by constructing singular, integrated views called enterprise process models.

Using this methodology, we link our clients' unique operating models to their business objectives, and identify necessary changes to the model or to individual processes. Our recommendations are designed to optimize our clients' activities, performance measures, and resource allocations.

Our **Operational Effectiveness** services include:

Enterprise Performance Measurement and Management

Helping our clients align organizational resources around a common plan, and measure its performance, while adapting to changing market conditions.

Business Process Analysis

Conducting a comprehensive analysis of process performance relative to current and projected operational requirements in order to best identify gaps and provide recommendations for improvement.

Business Process Reengineering

Analyzing and designing processes between an organization's departments, divisions, and teams to identify and improve operational efficiencies.

Knowledge Management

Identifying, creating, and distributing organizational knowledge for common use, awareness, and learning across an organization, before employee turnover occurs and new employee training begins.